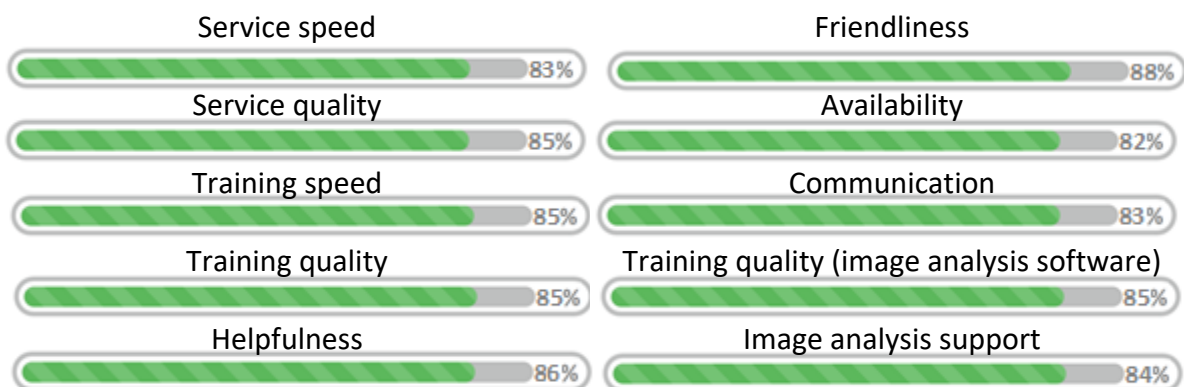


# Results of Light-Microscopy Survey 2022

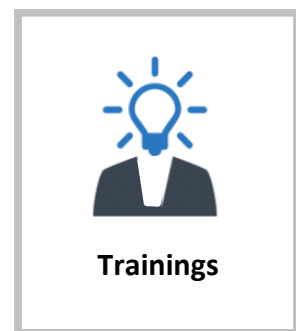
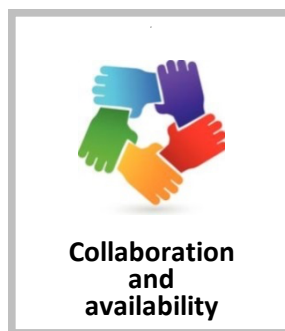
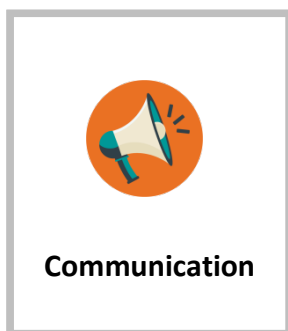
## Cell and Tissue Imaging Platform


85 users responded

### Overall Satisfaction



**Thank you** very much for taking the time to answer our satisfaction survey. All your comments and suggestions allowed us to identify areas of improvement. **We are now working in order to offer you a service closer to your expectations.** Among all the areas of improvement, we will particularly focus on:



Question and remarks	Ways of improvement
<p>Could you improve communication regarding demos, out-of-service microscopes/devices, configuration changes, staff unavailability...</p>	<p>We already publish a newsletter every 3 months that presents future demos and new platform equipment.</p> <p>We try to report all system failures and malfunctions in the Iris booking tool.</p> <p>By the way, as a user you can also report an issue using the “submit issue” button on Iris. As microscope staff, we will receive an email and the issue will be displayed for all users.</p>  <p>Nevertheless, we will do our best to be more responsive, more exhaustive and to warn you as soon as possible in case of unavailability of the staff.</p>
<p>Could you organize image processing training ?</p>	<p>We do organize twice a year an ImageJ/Fiji course with the training unit and you can still apply for the next one (28 to 30 of September in Orsay).</p> <p>We will also let you know about external courses.</p> <p>Regarding image analysis, do not hesitate to contact the one in charge on each site (Anne-Sophie Macé, Mickaël Garnier, Olivier Leroy)</p>

In this document, we have only summarized the general issues raised in the survey. Site-specific issues will be addressed locally. Thank you very much for your feedback which will help us to improve the platform.